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DATE: June 20, 2007

TO: Examiner SING, Simon P.
USPTO GPAU 2614

FAX NO.: 571-273-8300

FROM: Jeffrey G. Toler
Reg. No.: 38,342

RE U.S. App. No.: 10/672,292, filed September 26, 2003

Applicant(s): Hisao M. Chang

Atty Dkt No.: 1033-T00537

Title: VOICEXML AND RULE ENGINE BASED SWITCHBOARD FOR
INTERACTIVE VOICE RESPONSE (TVR) SERVICES

NO. OF PAGES (including Cover Sheet): 12

MESSAGE:

Attached please find:

- ☒ Transmittal Form (1 pg)
- ☒ Response to Non-Final Office Action (10 pgs)

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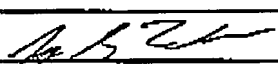
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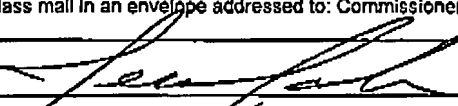
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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	10/672,292	
	Filing Date	September 26, 2003	
	First Named Inventor	Hsiao M. Chang	
	Art Unit	2614	
	Examiner Name	SING, Simon P.	
Total Number of Pages in This Submission	12	Attorney Docket Number	1033-T00537

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks Customer No.: 60533		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name	Toler Schaffer, LLP		
Signature			
Printed name	Jeffrey G. Toler		
Date	6-20-2007	Reg. No.	38,342

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Attorney Docket No.: 1033-T00537

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hisao M. Chang
Title: VOICEXML AND RULE ENGINE BASED SWITCHBOARD FOR
INTERACTIVE VOICE RESPONSE (IVR) SERVICES
App. No.: 10/672,292 Filed: September 26, 2003
Examiner: SING, Simon P. Group Art Unit: 2614
Customer No.: 60533 Confirmation No.: 8322
Atty. Dkt. No.: 1033-T00537

MS: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

In response to the Non-Final Office Action mailed March 22, 2007, please reconsider the above-identified application in light of the following amendments and remarks:

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